



Board Bulletin

January 24, 2014

Mid-Year Performance Summary

Below please find several performance results as of December 31, 2013 as compared to December 31, 2012.

Measure	July-Dec (FY 12-13)	July-Dec (FY 13-14)	% Change
Public Safety			
Calls for service (Sheriff)	6,566	6,381	- 2.8%
Total violent crimes reported	26	27	+3.8%
Total drug or vice cases initiated	12	30	+150%
% Cases closed w/arrest	24.9	15.5	-37.8%
Total animal contacts (Animal Control)	2,103	1,914	- 9.0%
Bite investigations	63	99	+57.1%
Volunteer fire calls	1,106	992	- 10.3%
Culture & Recreation			
Total museum visitors	1,595	1,646	+3.2%
Health & Human Services			
Clients served via Senior Services (duplicate count)	10,310	12,506	+21.3%
New HIV/AIDS cases reported (Health)	5	4	- 20.0%
WIC patients served (Health)	3,814	3,647	- 4.4%
Avg. clients seen at dental clinic per day	29.3	29.3	-
Utilities			
Worker orders per day	11.0	11.8	+7.3%
Avg. % treated water loss	22.7%	24.3%	+ 7.0%

Library Joins National Technology Assessment Initiative

Beginning in January 2014, libraries across North Carolina will have the opportunity to participate in the national Edge initiative. The initiative is a technology centered assessment that provides tools for libraries to evaluate their operational deployment of technology, and the community's needs as it relates to the use of public technology.

The goals of the initiative are to build capacity, better align technology and programming with the community's priorities and provide regional and national benchmarks for comparison.

The Stanly County library system has experienced significant growth in the number of residents virtually accessing libraries services via on-line resources. From FY 2008-2009 to FY 2012-2013 the number of virtual users increased by more than 33% (8,900).

From an efficiency perspective, an increase in virtual use may reduce operational costs (e.g. staffing, electricity, etc.). However, as technology evolves citizen demands will change and likely increase. The Edge assessment will provide useful tools and data to assist staff with making strategic recommendations to the Board so future technology investments align with community needs and trends.

Upcoming Meetings & Events

Stanly COG Liaison Mtg.	Tuesday, January 28 6:30 PM Pfeiffer University
Regular Board Mtg.	Monday, February 3 7:00 PM Commons Mtg. Room